

Refunds:

- Refunds can be requested before the card is processed.
- After placing an order, refunds can be requested on the same day.
- Refunds will be initiated to the original mode of payment. The customer will receive the refund amount through the same payment method used for the original purchase.
- After initiating a refund, it may take up to 5-7 business days for the credit to reflect in the customer's account. The exact timing may vary depending on the customer's bank or payment provider.

Exchanges:

- Exchanges are not available for all products.

Product Returns: Once the customer has received the card, refunds may be applicable in certain scenarios.

- The customer must return the card to Evrywhere before the refund can be processed.
- The customer is not required to pay for shipping when returning a product.
- The product will be exchanged if the card is intact and has not been damaged by the customer, provided that the return is made within the specified timeframe.
- It is not mandatory for the product to be returned in its original packaging.
- Receipts for purchased products will be shared through email; hence, products can be refunded without a physical receipt.
- In the event that the package is marked as lost by the delivery service, a new product will be replaced by Scube at no additional cost to the customer.

Product Warranty:

- The NFC chip in the Evrywhere Business Card is covered under a 2-year warranty.
- If the NFC chip functionality is not working, we offer free replacement cards to the customer within 2 years.

Discounted Products:

- Products purchased with discounts can be refunded if the NFC functionality is not working.

Please note that this policy is subject to change.